

# EASY SETUP INSTRUCTIONS

Connect using

## MIFI + ROUTER



**15+ users**

*large online network*

*for stationary use*

- 1** Power on **Mifi** Unit by pressing and holding down power button and power up **Router** by plugging the power cable to a wall outlet. (some routers have a power switch, if your does, turn it on)  
*The Mifi and Router **connect wirelessly** once powered. ✓*
- 2** From your device (laptop, smart phone,...): Connect to the Wireless Network labeled on the Router (not the Mifi unit).
- 3** Enter the password labeled on the Router (not the Mifi unit).
- 4** You should now be connected to the internet

Connect using

## MIFI ONLY



**15 users max**

*small online network*

*for mobile use*

- 1** Power on **Mifi** Unit by pressing and holding down power button.
- 2** From your device (laptop, smart phone,...): Connect to the Wireless Network labeled on the Mifi Unit (not the Router).
- 3** Enter the password labeled on the Wifi Unit (not the Router).
- 4** You should now be connected to the internet

## NOT CONNECTING?

Turn card over for Troubleshooting Instructions

**HOT BRICKS**

# Need some help troubleshooting?

The following troubleshooting checklist should get your internet up and running.

**IMPORTANT: DO NOT hit the reset switch on any of the devices**

1. **Is the Power on?**  
Double check that the mifi unit is powered on. (You may need to power the mifi using the included accessories if the battery has been drained) If you are using the router, make sure that the power cable is plugged in and powering the device. Some units have a power switch, if yours does, turn it on.
2. **Does the Mifi unit have a connection?**  
Depending on your location you may have great connection or no connection at all. If the connection icon show no signal then you are in an area where you won't be able to connect.
3. **How close is the Mifi unit to the Router?**  
Keep the Mifi and the router within a few feet of one another for maximum operation.


## STILL UNABLE TO CONNECT?

Give us a call at 818.528.5515 and we will do our best to understand the issue to get you connected.

4. **Have you given the router time to boot up?**  
Wait for the router to completely boot up. Sometimes it takes several minutes for the system to get fully running.

5. **Try restarting (not resetting)**  
Restart the Mifi unit by turning off then back on. If that doesn't work try a Hard Restart: Remove and reinstall the battery of the Mifi and power back on.

6. **Are you connecting the correct Mifi with the correct Router?**  
Set the router up with its correct pair. The router and Mifi's only work in pairs, so #1 Mifi only works with #1 Router. (check the labels on top)

7. **Is the network switch turned off on the router ?**  
Make sure the small network switch is activated on back of router.  The network icon will turn blue when on.



## HOT BRICKS